

CREATIVE PROBLEM SOLVING & DECISION MAKING

JULY 04, 2019

General Fees: Tk. 6,000^{+VAT}

SESSION OBJECTIVE:

By the end of the workshop the learner would be able to

- Explain the nature of problems, hurdles and roadblocks professionals face
- Apply various thinking approaches to solve problems
- Apply Problem Solving Frameworks used by global managers
- Implement world class problem solving techniques to day to day hurdles
- Apply Universal Decision Making models
- Create a SMART Plan of Action to implement key learning

TOPICS WILL COVER:

- Problem solving basics**
 - Fundamentals of problem solving
 - Discussing problem solving
 - Handling problems
 - Identifying problems
 - Effective problem-solving approaches
 - Discussing effective problem-solving approaches
- Problem solving in the corporate world**
 - Problem solvers
 - Identifying problem solvers and their skills
 - The corporate problem-solving culture
 - Identifying the corporate culture
- Problem-solving process**
 - Identifying problems
 - Analyzing the situation
 - Gathering information
 - Identifying solution criteria
 - Committing to a solution
 - Generating solutions
 - Choosing the best solution
 - Implementing a solution
 - Confirming problem elimination
 - Measuring solution success
 - Managing solution project
 - Communicating problem-solving changes

TOPICS WILL COVER:

- Critical thinking and information analysis**
 - Critical thinking
 - Developing reasoning skills
 - Developing logic skills
 - Quantitative analysis
 - Discussing quantitative analysis techniques
 - Thinking creatively in problem solving
 - Using analogies in problem solving
 - Discussing mind mapping
- Effective Decision Making**
 - Overview of Decision Making
 - How are decisions taken
 - Role of Planning
- Approaches to Decision Making**
 - Five approaches to Decision Making
 - Your natural style of Decision Making
- Making Win Win Decisions**
- Executing Decision Making**
- Reviewing a Decision**
- Role of Communication in Effective Decision Making**
- Creating a SMART Plan of Action**

METHODOLOGY:

Classroom training, role plays, activities and video recording.

WHO IS THIS TRAINING FOR:

- Entry to mid level executive who want practical tools and skills in strategic problem solving techniques.



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